

Additional Service Rates (Residential subscriber only)

	i-CABLE HomeLine	i-CABLE Broadband	CABLE TV	i-CABLE Mobile Service	
Service Charges	HK\$	HK\$	HK\$	HK\$	
Late Payment	60	60	60	60	per transaction
Service Fee Prepayment	400	400	400	N/A	per transaction
Service Subscription Deposit (Cash payment only)	400	400	400	N/A	per transaction
Service Subscription Deposit (Register service by using passport)	600	600	600	1000	per transaction
Credit Card / Bank Autopay Rejection	60	60	60	60	per transaction
Bounced Cheque	60	60	60	60	per transaction
Statement by post	10	10	10	N/A	per transaction
Report of Detailed Login Time (56K Dial-up Service Only)*	N/A	100	N/A	N/A	per transaction
PNETS Charge (56K Dial-up Service)	N/A	1.2	N/A	N/A	per hour
Additional Storage Charge (email/website)	N/A	20	N/A	N/A	per MB
Installation Fee (Non-Satellite Transmission)	600	300 / 600 / 1,500 / 3,500 (Depending on installation address)	600	N/A	per transaction
Installation Fee (Satellite Transmission)	N/A	N/A	1,500 - 6,000	N/A	per transaction
Installation Fee for Additional CABLE TV Set Top Box	N/A	N/A	300	N/A	per transaction
Service Cancellation Fee	475 or remaining monthly service fee (whichever is higher)	Remaining monthly service fee	Remaining monthly service fee	Remaining monthly service fee	per transaction
Service Cancellation Fee (Premium Bundle Offer)	800 or remaining monthly service fee (whichever is higher)	800 or remaining monthly service fee (whichever is higher)	800 or remaining monthly service fee (whichever is higher)	800 or remaining monthly service fee (whichever is higher)	per transaction
Service Relocation Fee (Non-Satellite Transmission)	350	350	350	N/A	per transaction
Service Relocation Fee (Satellite Transmission)	N/A	N/A	500 or Installation fee	N/A	per transaction
Homeline / Mobile Number Change	50	N/A	N/A	200	per transaction
Document Copy	50	50	50	50	per page
Handling Fee for Payment at 7-Eleven	3	3	3	3	per transaction
Equipment Charges	HK\$	HK\$	HK\$	HK\$	
Lost / Damaged / Unreturned EMTA Modem (Full Set*)	990	N/A	N/A	N/A	per set
Lost / Damaged / Unreturned (10M / 50M / 100M / 130M / 200M Service) Cable Modem (Full Set*)	N/A	990	N/A	N/A	per set
Lost / Damaged / Unreturned (200M / 500M / 1000M GPON Service) Cable Modem (Full Set*)	N/A	1,690	N/A	N/A	per set
Lost / Damaged / Unreturned HD / IP Converter (Full Set*)	N/A	N/A	1,390	N/A	per set
Lost / Damaged / Unreturned SD Converter (Full Set*)	N/A	N/A	990	N/A	per set
Lost / Damaged / Unreturned Wireless Dongle	N/A	N/A	199	N/A	per set

Lost / Damaged / Unreturned Dish Antenna	N/A	N/A	250	N/A	per set
Lost / Damaged / Unreturned LNB	N/A	N/A	500	N/A	per set
Wireless Router (model : TP-LINK AC900) ^ (Configuration)	N/A	338	N/A	N/A	per set
Wireless Router (model : TP-LINK AC1200)^ (Configuration)	N/A	338	N/A	N/A	per set
Wireless Router (model : Tenda AC11)^ (Configuration)	N/A	338	N/A	N/A	per set
U eye Home Camera^ (Standard) includes 12-months local cloud recording service (Configuration)	N/A	550	N/A	N/A	per set
HDMI Switch	N/A	N/A	180	N/A	per set
Lost / Damaged / Unreturned Compartment (Adapter, Plug with Power Cord, Remote Control Unit)	100	100	100	N/A	per item
Technical Service Charges	HK\$	HK\$	HK\$	HK\$	HK\$
Technical Inspection	150	150	150	N/A	per trip
Wireless Router Installation^	N/A	150	N/A	N/A	per trip
U eye Home Camera Installation^	N/A	150	N/A	N/A	per trip
Relocate / Replace Wallplate / Fibre Socket	200	200	200	N/A	per wallplate
Replace / Reconnect Drop Cable	200	200	200	N/A	per drop
Reconnect Cable	200	200	200	N/A	per trip
Refix Cable	200	200	200	N/A	per trip
Replace Splitter	250	250	250	N/A	per trip
Extend Cable	150	150	150	N/A	per trip
Drop Restoration	150	150	150	N/A	per drop
Drop Interconnection with Building Network	250	250	250	N/A	per trip
Additional Socket	50	50	50	N/A	per trip
Collect Converter / Remote Control Unit / Cable Modem / EMTA Modem	50	50	50	N/A	per trip
TV / VCR Tuning	N/A	N/A	200	N/A	per TV / VCR

For 56K Dial-up service only, one month record per transaction

* Included all accessories

^ Installation fee can be waived once each year of each subscriber (Only applicable to Wireless Router and Home Camera purchased in i-CABLE)

Updated as of 10 Oct 2019.

Services Regular Rates

CABLE TV Service Plan	HK\$	
Premier HD Pack	579	per month
Lifestyle HD Pack	219	per month
Family HD Pack with Mov and Ent	199	per month
Family HD Pack with Kids	199	per month
Expo Pack	179	per month
Basic HD Pack	499	per month
SoHo HD Pack	269	per month
OTT	399	per month
Broadband Service Plan	HK\$	
100M	499	per month
130M	499	per month
200M	499	per month
500M	529	per month
1000M	569	per month
2x1000M	669	per month
HomeLine Service Plan	HK\$	
Digital HomeLine Service	199	per month
Super HomeLine Service	299	per month
Other Service Charge	HK\$	
SD / HD Converter Monthly Rental	120	per month
Cable Modem Monthly Rental	30	per month
Installation Fee	600 - 6,000	per trip

Updated as of 02 May 2019.

Additional Service Rates (i-CABLE Mobile)

Service Charges	HK\$	
Non-Hong Kong ID Registration	1000 Deposit (Return after contract end)	per transaction
Re-issue SIM Card	40	per transaction
Change of mobile number (New number)	200	per transaction

Updated as of 13 Sep 2019.